

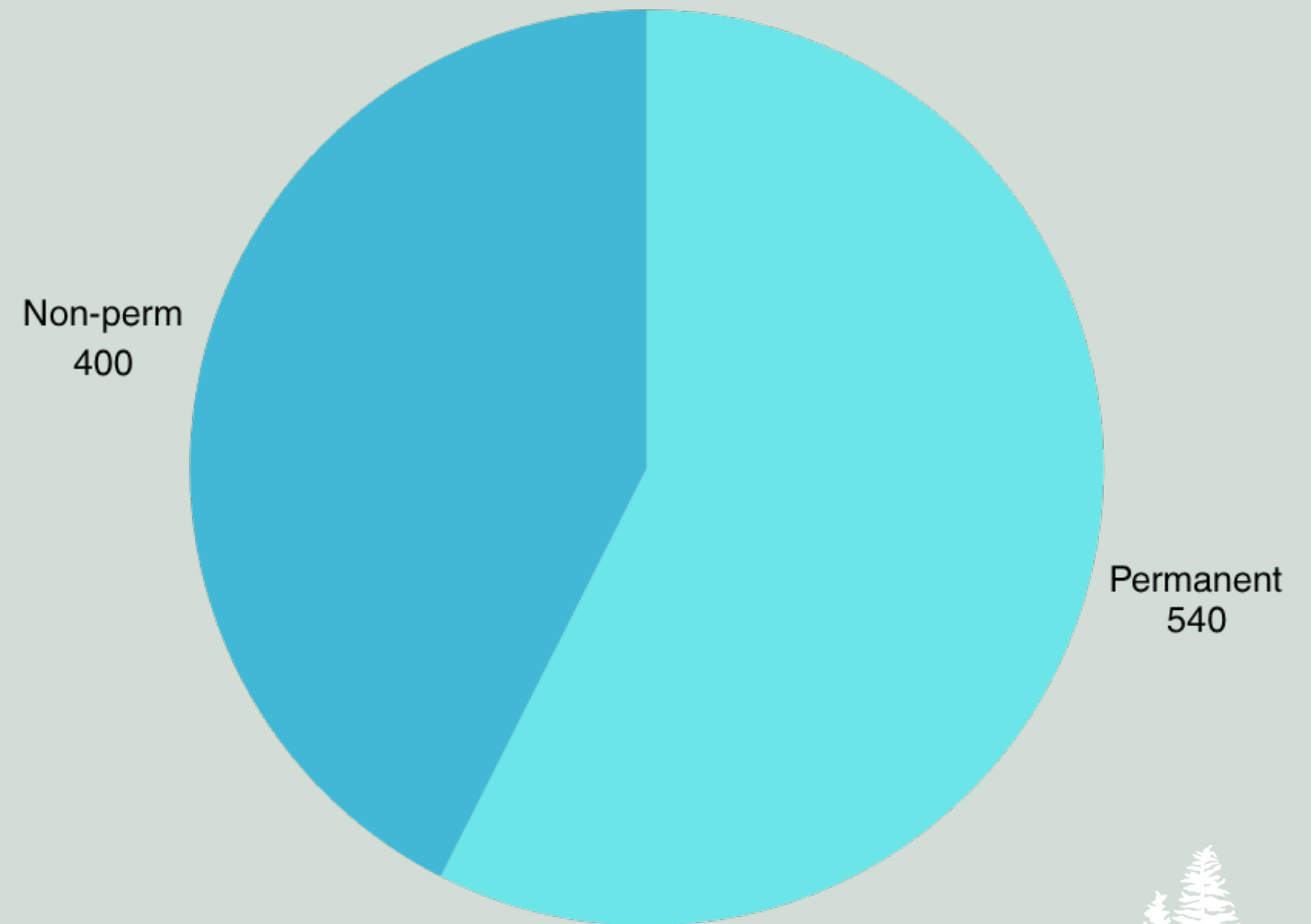
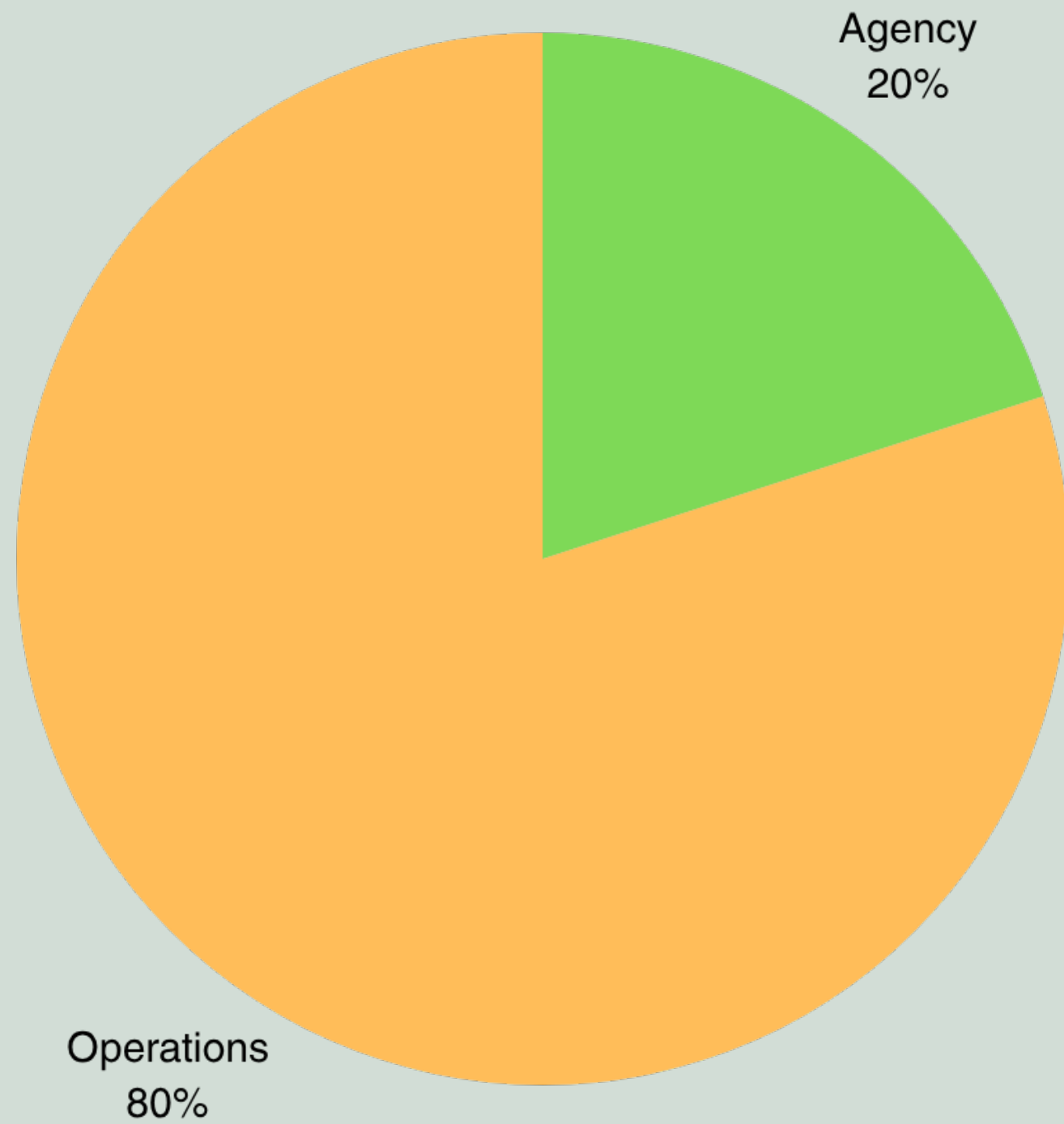


Operations:

How We Deliver State Parks' Mission

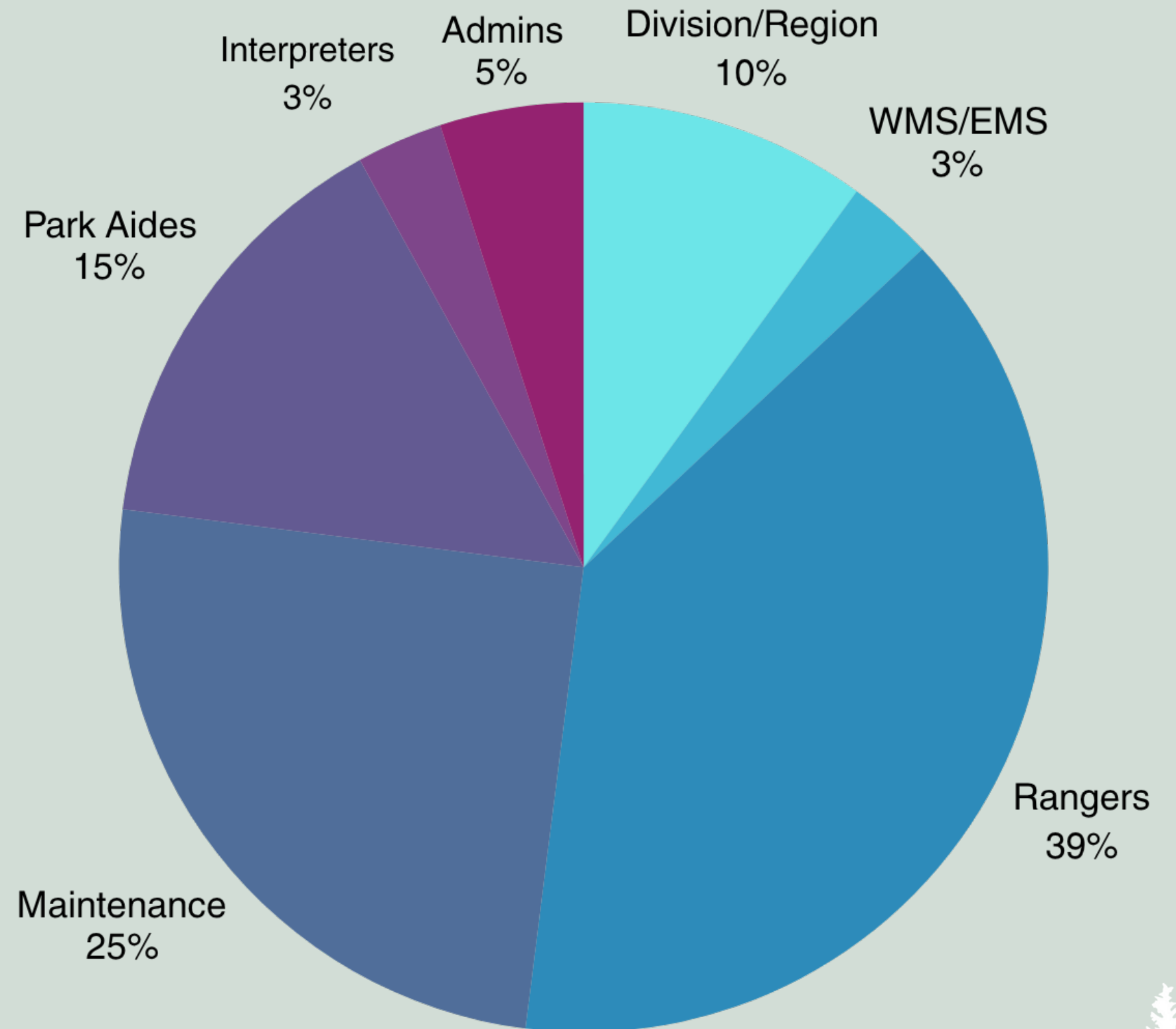


Ops at a glance

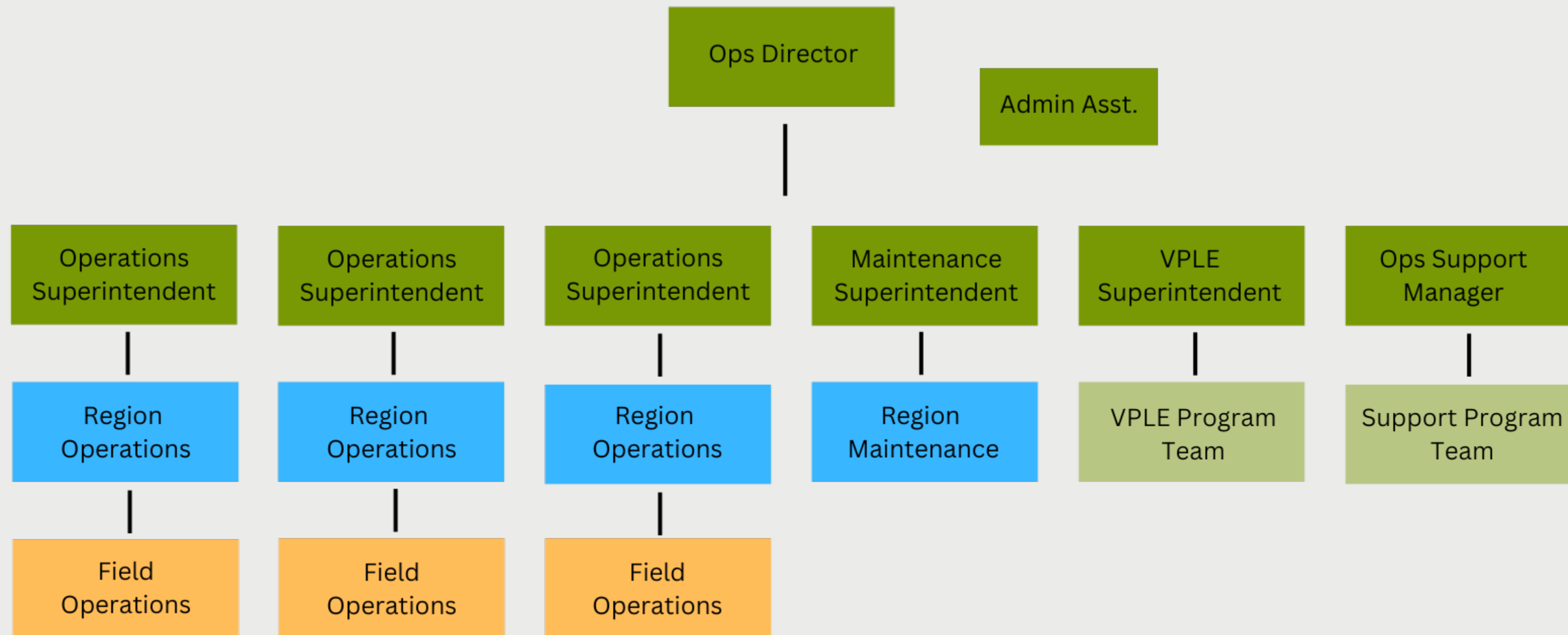


Ops at a glance

- Majority of staff is classified
- Balance visitor service, facilities, safety and stewardship

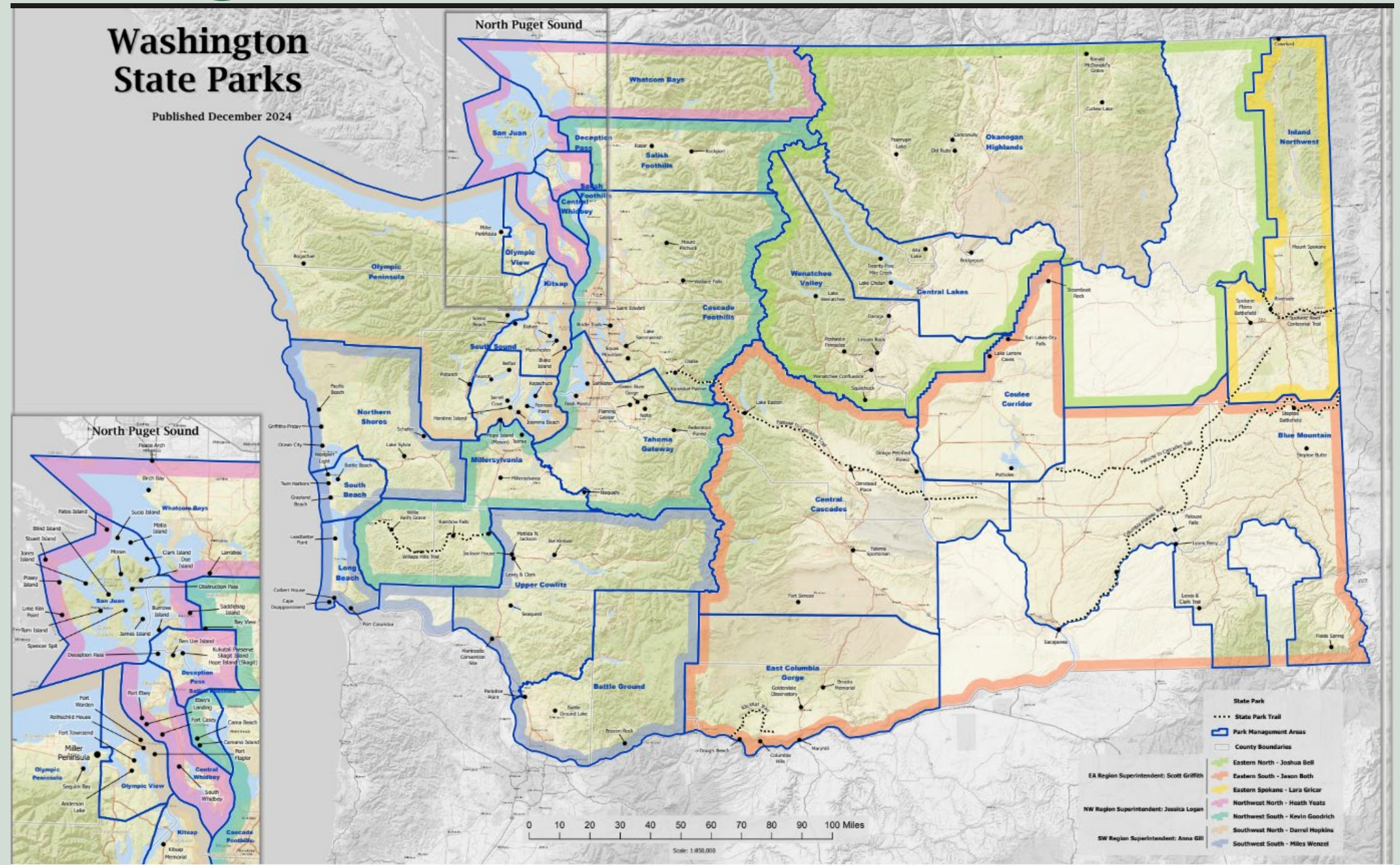


How we're organized



Management Areas

- Manage
 - 28 park areas
 - 124 developed parks
 - 19 Marine Parks
 - Historical parks 11
 - 17 Heritage sites
 - 8 Retreat Centers
 - 61 properties
 - 1,300 miles of trails
- Jill and crew
- Aaron in the San Juans





Regions

Bridging vision with on the ground realities

- Jenessa and the Region Admins
- Rocking with the ROCs
- Region Maintenance with Chris R.
- Darrel on Region Managers



Complex Functions



Operations Support Team

Statewide coordination

Manages and leads agency and Division programs with statewide impact

- Public Use Permits
- Metal Detecting Program
- Monofilament Recycling Program
- Park Improvement Account (PIA) Program

Manages and leads various agency and Division projects

- National Association of State Park Directors (NASPD) Events
First Day Hikes and Girl Scouts Love State Parks
- Park Improvement Project Grants
Coordination with Park Managers and the Washington State Parks Foundation

Division Coordinator for statewide Policies, Procedures, and Directives

Leads rule updates for the Operations Division



First Day Hikes 2025



39 parks



45 hikes



1,847 participants!



Operations Support

Visitation, Signs, and Retreat Centers

Visitation Program

- Manages visitor counting devices and locations
- Oversees data collection, methodology, and reporting protocols
- Provides data quality assurance and custom visitor data reporting to support agency decision-making

Sign Program

- Manages statewide sign policies and standards
- Maintains the State Parks sign manual
- Assists field staff with ordering and placement of new and replacement signs

Retreat Center Program

- Provides customer service and manage reservations for 8 facilities





Other Functions

- Interpretive Program with Emily
- Central Shops with John
- Marine Facilities with Reid – Part I and Part II
- Spencer on Ranger training



Where we've been and where we're going





Thank you.

