

# Camping Occupancy Update

October 2025

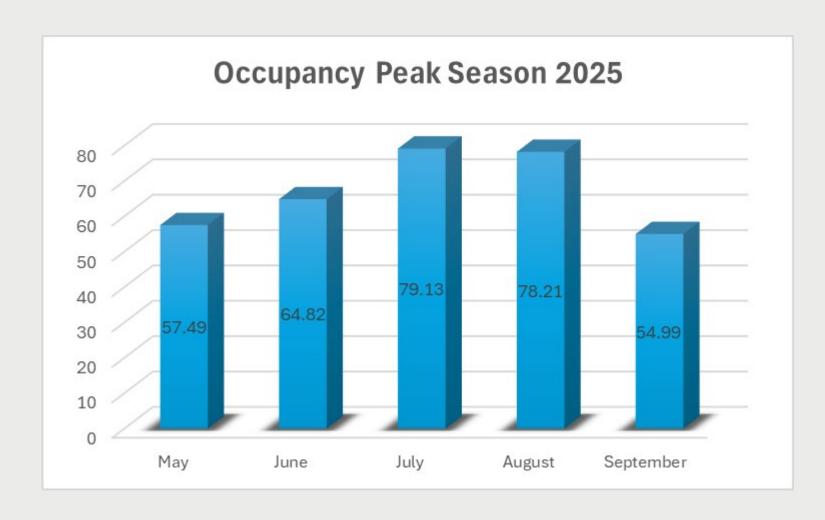




# Today's focus

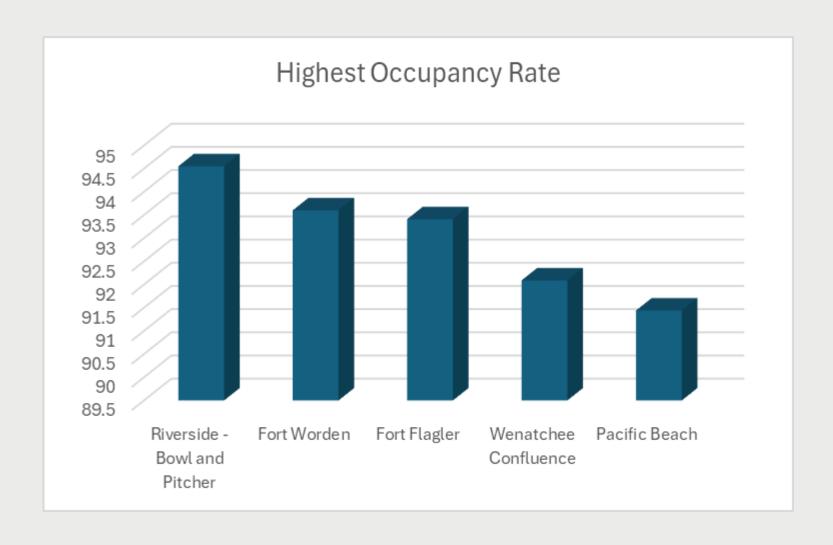
- Occupancy data update and 2025 trends
- Expanding programs sameday and flexible booking programs
- Leveraging new tools to fill vacancies
- What's next?

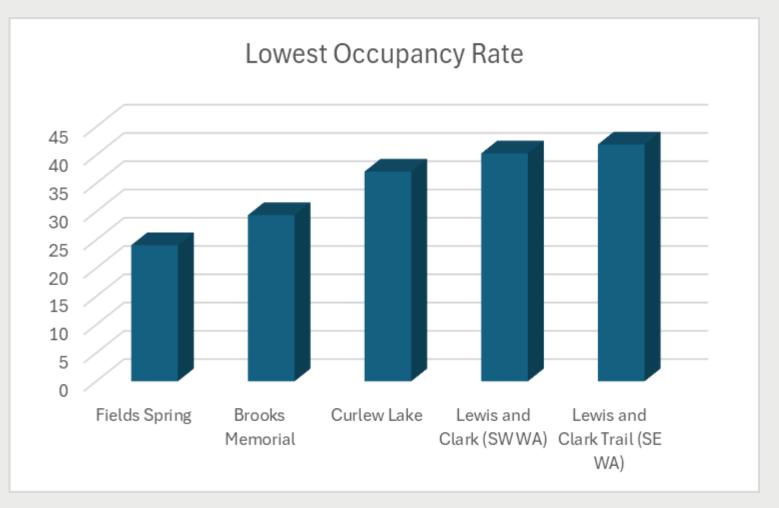
## Peak season 2025 occupancy overview



- Peak Season Occupancy
  - All sites: 69.71%
  - Utility sites: 85.75%
  - 1% decrease YOY
- Weekend Occupancy
  - All sites: 77.79%
  - Utility sites: 89.19%
- Weekday Occupancy
  - All sites: 66.25%
  - Utility sites: 85.47%

### Highest/lowest occupancy – peak season 2025





# Where are our campers from?

| Top 5<br>Countries | 2025    | 2024    |
|--------------------|---------|---------|
| United States      | 126,659 | 111,888 |
| Canada             | 3,301   | 7,635   |
| Germany            | 308     | 341     |
| Netherlands        | 114     | 133     |
| Switzerland        | 84      | 122     |

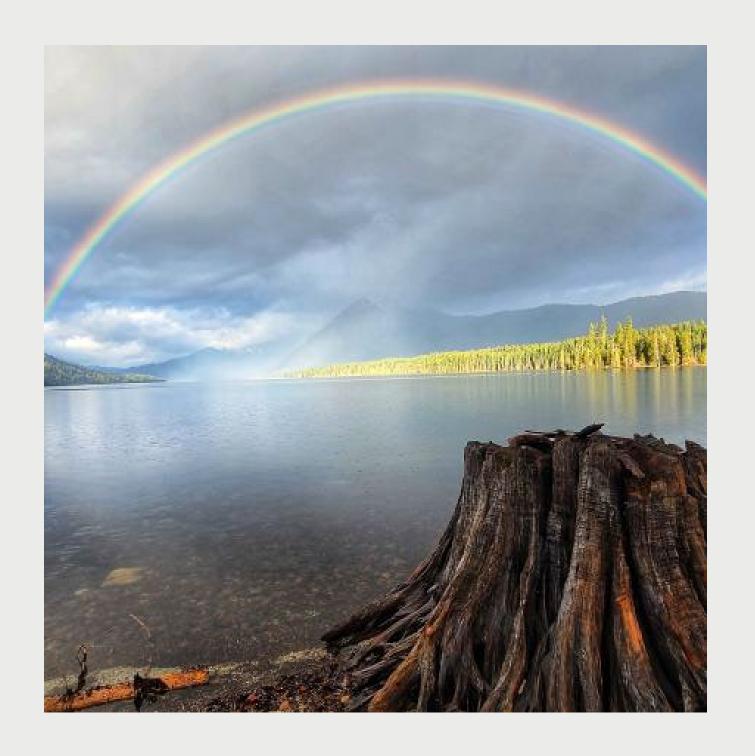
| Top 5<br>States | 2025   | 2024   |
|-----------------|--------|--------|
| Washington      | 99,345 | 94,179 |
| Oregon          | 7,098  | 6,798  |
| California      | 3,173  | 2,767  |
| Idaho           | 1,173  | 1,052  |
| Colorado        | 926    | 758    |



# Same-day and flexible booking expansion

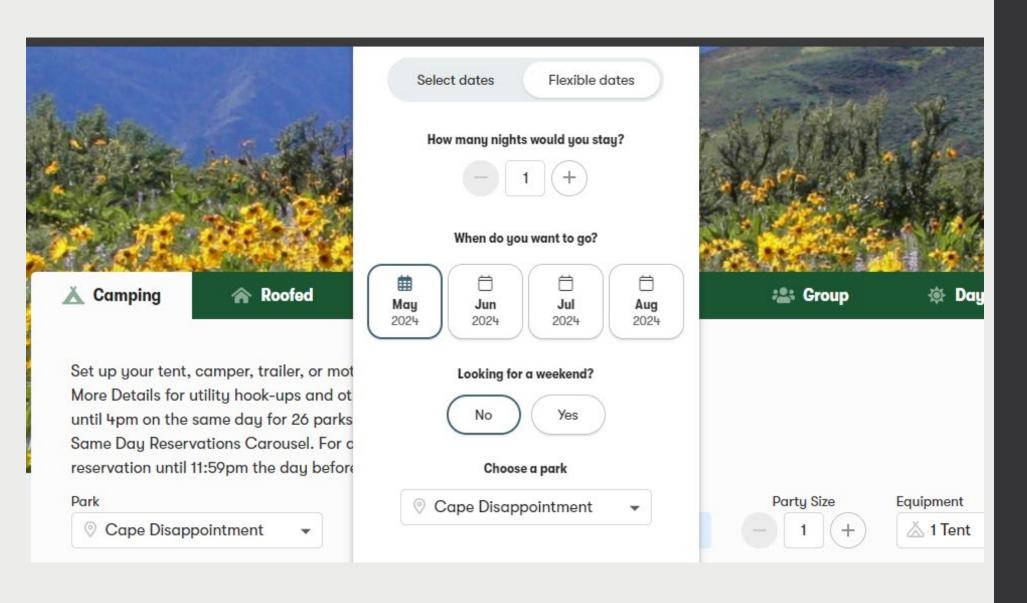
### Same-day reservations – expansion to all parks

- Since the first pilot launched in September of 2023
  - Total reservations made: 18,107
  - Reservations made since expansion: 10,519
- Same-day reservations by rate type
  - Full rate reservations: 16,025
  - Discount pass reservations: 2,082
- Beneficial to staff and customers



# Flexible booking dates

- Bookings resulting from flex date search: 4,893
- Number of times flex date search was utilized: 66,300
- 5.8% of all searches were flex date searches





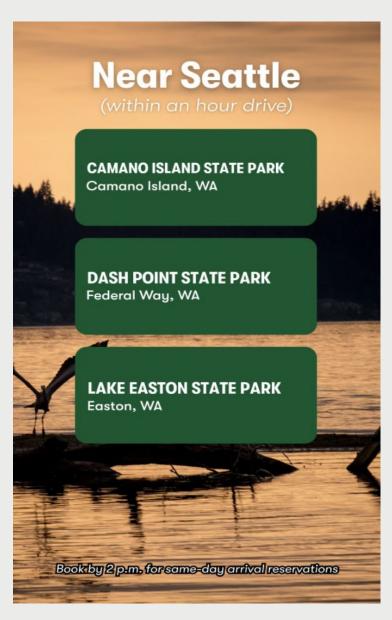
# Leveraging new tools to fill vacancies

# Piloting low occupancy park promotion on social media









# Low occupancy park promotion

### **Outcomes**

- Occupancy
  - Percentage increase in parks promoted: 8%
- Revenue
  - Increase in parks promoted: ~19%
- Social media
  - 138 story slides
  - o 114,732 impressions
  - o4,153 "tap backs"

# Next steps and recommendations

#### **Visitor Services:**

- Expand the low occupancy park pilot
- Promos codes
- Audit additional parks in 2026 to better understand trends in vacant but reserved sites.
- No-show button development

#### **Communications:**

- Social media opportunities
  - Expand low occupancy park pilot over the next year and establish baseline metrics
- Establish special edition newsletters as standard practice and focus on expanding subscriber list.
- Develop earned media strategy beyond Discover Pass marketing campaign.



# Questions?